**Restaurant / Hospitality Feedback Form**

**[Business Name]  
[Location / Branch]  
[Date of Visit / Stay]**

1. **Customer Details (Optional)**

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Miko Do | Contact Number | 123-456-7890 |
| Email | jane@example.com | Booking / Table Number (if applicable) | 45 |

1. **Feedback on Services**

|  |  |  |
| --- | --- | --- |
| **Aspect** | **Rating (1 = Poor, 5 = Excellent)** | **Comments / Suggestions** |
| Food Quality | 4 | The pasta was delicious but a little salty |
| Menu Variety | 5 | Loved the wide selection of desserts |
| Cleanliness | 5 | Very clean and tidy environment |
| Staff Friendliness | 4 | Staff were polite but a bit slow |
| Service Speed | 3 | Waited 20 minutes for main course |
| Ambiance / Environment | 5 | Great decor and music |
| Value for Money | 4 | Overall, prices are reasonable |

1. **Overall Satisfaction**

|  |  |
| --- | --- |
| How would you rate your overall experience? | 4 / 5 |
| Would you recommend us to others? | Yes / No |
| Any other comments or suggestions? | The dessert menu could have more vegan options |
|  |  |
|  |  |

1. **Optional Follow-Up**

|  |  |
| --- | --- |
| Would you like to be contacted for follow-up? | Yes / No |
| Preferred Contact Method | Email |